

303A-011A
CMOS/BIPOLAR P/T ADAPTER

User Note

984-0045-018 *January 1990*

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The following information is provided to supplement the 303A-011A Operator's manual. This document provides important reference information that must be used in conjunction with the 303A-011A Operator's manual. The numbers listed in the table below are part numbers and version numbers used by Data I/O to identify the configuration of the equipment shipped to you.

SUMMARY OF CHANGES

The 303A-011A Device Support List has been revised to reflect current 303A-011A P/T Adapter device support.

Configuration Cross Reference

The numbers listed in the table below are part numbers and version numbers used by Data I/O to identify the configuration of the equipment shipped to you.

Manual Part Number	Model Number	Version Number
981-0045-007 and up	303A-011A	V11.1

The Device Support List accompanying this User Note provides logic device information specific to the 303A-011A P/T Adapter. Important operating information is contained in this list, such as family/pinout codes and the number of device pins for supported devices.

Also included with this package is an ADDRESS CHANGE FORM. Keep this form on hand so you can notify us if your mailing address changes, or if another person becomes the principal user of the 303A-011A P/T Adapter. Customers inside the United States can mail the postage-paid form back to Data I/O. Customers outside the United States should consult the map on the back of the form for the phone number of their nearest Data I/O Representative.

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1. User Note
- 2.. Acceptance Test Procedure (ATP)
3. Device Support List
4. Address Change Form

Page Replacement Procedure

Replace any previous 303A-011A Device Support List with the one attached to this User Note. Discard any previous lists. Use the ATP (Acceptance Test Procedure) to ensure proper functioning of the P/T Adapter and then discard the test procedure.

Warranty and Customer Support

Data I/O maintains customer support centers throughout the world, each staffed with factory-trained technicians to provide prompt, quality service. This includes not only repairs, but calibration of all Data I/O products.

Data I/O Corporation warrants its products against defects in materials and workmanship for a period of ninety (90) days for software and one (1) year for hardware unless specified otherwise, which begins when the equipment is shipped. Refer to the warranty card at the back cover of the Operator's Manual for information on the length and conditions of the warranty. For warranty service, contact your nearest Data I/O Customer Support Center. If you return the unit for service, please return the disks with the unit. If you do not have a name or phone number for your nearest office, the following is a list of Data I/O offices:

United States

Data I/O Corporation

10525 Willows Road N.E.

P.O. Box 97046

Redmond, WA 98073-9746

Telephone: (206) 881-6444

(800) 426-1045

Fax: (206) 882-1043

Telex: 152167 (Domestic)

4740166 (International)

U.S. Customer Resource Center

(800) 247-5700

Data I/O Japan

Sumitomoseimei Higashishinbashi Bldg. 8F

2-1-7, Higashi-Shinbashi

Minato-Ku, Tokyo 105, Japan

Telephone: (03) 432-6991

Fax: (03) 432-6094 (Sales)

(03) 432-6093 (Other)

Telex: 2522685 DATAIO J

Data I/O Europe

World Trade Center

Strawinskylaan 633

1077 XX Amsterdam

Telephone: +31 (0)20-6622866

Fax: +31 (0)20-6624427

Telex: 16616 DATIO NL

Data I/O Canada

6725 Airport Road, Suite 302

Mississauga, Ontario

L4V 1V2 Canada

Telephone: (416) 678-0761

Fax: (416) 678-7306

Contacting Customer Support

If you require technical assistance with your Data I/O product there are two different ways to contact Customer Support: one for users inside the United States, and one for users outside the United States.

In the United States, the Data I/O Customer Resource Center is staffed with Support Engineers between 6:00 AM and 5:00 PM Pacific Time. The phone number of the Customer Resource Center is (800) 247-5700. Outside the United States, you should call your local Data I/O representative. For the phone number of your local Data I/O representative, refer to the map on the Address Change Form included in the package with this User Note.

Regardless of whether you call Data I/O or your local Data I/O representative, you can ensure quick and accurate phone assistance by following the steps below:

- Have your programmer (and terminal) in front of you.
- Have the LogicPak and 303A-011A Adapter Operator Manuals available.
- Be ready to provide the following information:
 - Manufacturer and part number of the device you are using
 - Error codes, exactly as they appeared
 - Detailed explanation of the problem you are experiencing
 - Version number of your 303A-011A Adapter; to display this number on your programmer screen, press the programmer keys as shown below:

SELECT E F START

(for further instructions, refer to the Select Functions section of the LogicPak Operator Manual).

Customer Support BBS

In addition to talking to the Data I/O Customer Resource Center, you can also contact the Data I/O Customer Support Electronic Bulletin Board (BBS).

From the Customer Support BBS you can obtain a wide range of information on Data I/O products, including current product information, new revision information, known bugs (and work-arounds), helpful application notes, and other miscellaneous information. In addition, the BBS has a collection of DOS utilities you can download.

The Customer Support BBS also has a message facility which allows you to leave messages to Customer Support Personnel. For example, you could request support for a specific device, or suggest how we can improve our products. Or you could leave us a message telling us what you think of Data I/O product(s).

To learn more about the Data I/O Customer Support BBS, call it at (206) 882-3211. The set-up is 1200/2400/9600 (Courier HST) baud, 8 data bits, 1 stop bit, and no parity. On-line help files are available throughout the BBS to help you learn more about the BBS.

